**Ordering Norwegian books abroad**

The online bookshop [www.bokkilden.no](http://www.bokkilden.no) ships Norwegian books abroad.
To order you need to register. Below you will find step by step instructions:

**How to register**
<https://www.bokkilden.no/nyKunde.do>

Click the link 'Klikk her om du er utenlandskunde'
Fill in your details and choose country in the resulting rolldown menu:

Fornavn = First name
Etternavn = Last name
Adresse = Postal address
Ekstraadresse = P.O. Box or C/O address
Postnr utland = Postal code
Poststed = City/Town
Land = Country – use the rolldown menu

E-post = E-mail address

Box for ticking = Yes, I would like to receive news and information about offers from Bokkilden
(NB: newsletters in Norwegian only)

Orange button “Fullfør registrering” = Complete registration

**Postage, payment and delivery**

Postage and handling is set at a fixed NOK 200,- per order.

We accept Visa and Mastercard

Delivery time varies according to how involved your customs get, but it often takes a month

**Here is how you order**

First find the book on our pages

1. Orange button 'Legg i handlekurv'

2. Your selection will appear in a small shopping cart on screen. ('Fortsett å handle' if you want to add more items first, then click on the little shopping trolley on the top left of the screen if you want to proseed)

3. Click button 'Gå til kasse', then click 'Til Levering'

4. Click the link ‘NY KUNDE? REGISTRER DEG HER!' and then the link 'Klikk her om du er utenlandskunde’ Fill inn your details. If you do not have a Norwegian cell number, skip the cell number field. Just remember to choose country in the resulting rolldown menu

 5. Orange Button 'Fullfør registrering'

An email-address authorization email will be sent to the email-address you entered.  When you click on the provided link, your registration will be completed and you will be logged on our pages. (A separate email with a password will be sent for later orders).

The books should still be in your shopping trolley so just repeat these stages from above

2. Again

3. Again

Repeat until you have all the books you want.

Then

6. Click button 'Gå videre til betaling ' under the total amount.

7. Enter your credit card details and click orange button 'Bekreft kjøp ordre' in order to be sent to the online credit card authorization.

When returned to our pages you will get an order receit on our pages 'Ordrekvittering' and an order confirmation by email 'Ordrebekreftelse'

**Customer Service**Please contact Bokkilden’s customer service should you have further questions:
Tel: +47 22 02 87 01

E-mail/contact form: https://www.bokkilden.no/kundeservice.do